



Ohio Edison • The Illuminating Company • Toledo Edison  
 Met-Ed • Penelec • Penn Power • Jersey Central Power & Light  
 West Penn Power • Mon Power • Potomac Edison

## STREET LIGHT PROBLEM REPORT

Please report via one method only (online, fax, or phone)

<b>ONLINE REPORTING</b>	<p>To report a streetlight problem online, please follow these steps:</p> <ol style="list-style-type: none"> <li>1. Go to <a href="http://www.firstenergycorp.com">www.firstenergycorp.com</a></li> <li>2. Select your electric company from the "Electric Companies" dropdown menu.</li> <li>3. Go to Service Requests.</li> <li>4. Select "Report Lighting Problem" from the dropdown menu.</li> </ol>								
<b>FAX REPORTING</b>	<p>Please check which state <b>and</b> utility this applies to:</p> <table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th style="width: 33%; text-align: center;">FAX 1-877-289-3674</th> <th style="width: 33%; text-align: center;">FAX 1-877-289-3674</th> <th style="width: 33%; text-align: center;">FAX 1-877-289-3674</th> </tr> </thead> <tbody> <tr> <td style="vertical-align: top;"> <input type="checkbox"/> <b>Pennsylvania</b>  <input type="checkbox"/> Penelec  <input type="checkbox"/> Penn Power  <input type="checkbox"/> Met-Ed  <input type="checkbox"/> West Penn Power  <input type="checkbox"/> <b>New Jersey</b>  <input type="checkbox"/> Jersey Central Power &amp; Light         </td> <td style="vertical-align: top;"> <input type="checkbox"/> <b>Ohio</b>  <input type="checkbox"/> The Illuminating Company  <input type="checkbox"/> Ohio Edison  <input type="checkbox"/> Toledo Edison         </td> <td style="vertical-align: top;"> <input type="checkbox"/> <b>Maryland</b>  <input type="checkbox"/> Potomac Edison  <input type="checkbox"/> <b>West Virginia</b>  <input type="checkbox"/> Potomac Edison  <input type="checkbox"/> Mon Power         </td> </tr> </tbody> </table>			FAX 1-877-289-3674	FAX 1-877-289-3674	FAX 1-877-289-3674	<input type="checkbox"/> <b>Pennsylvania</b> <input type="checkbox"/> Penelec <input type="checkbox"/> Penn Power <input type="checkbox"/> Met-Ed <input type="checkbox"/> West Penn Power <input type="checkbox"/> <b>New Jersey</b> <input type="checkbox"/> Jersey Central Power & Light	<input type="checkbox"/> <b>Ohio</b> <input type="checkbox"/> The Illuminating Company <input type="checkbox"/> Ohio Edison <input type="checkbox"/> Toledo Edison	<input type="checkbox"/> <b>Maryland</b> <input type="checkbox"/> Potomac Edison <input type="checkbox"/> <b>West Virginia</b> <input type="checkbox"/> Potomac Edison <input type="checkbox"/> Mon Power
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<b>PHONE REPORTING</b>	<ol style="list-style-type: none"> <li>1. Call 1-888-544-4877 during normal business hours.</li> <li>2. For type of outage, respond "Street Light Problem".</li> <li>3. When asked for phone number, respond "I don't have it".</li> <li>4. When asked if account number is available, respond "no".</li> <li>5. These responses typically route the call to a representative.</li> </ol>								

**Street Light Problem Report**  
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NAME	PHONE NUMBER	FAX NUMBER
COUNTY	MUNICIPALITY	DATE

NEAREST ADDRESS OF LIGHT (Pole Number / Cross Street)	Please Check Situation That Applies	FirstEnergy Use Only Notification Number
	<input type="checkbox"/> Lights Off <input type="checkbox"/> Continuous On <input type="checkbox"/> On/Off Lights <input type="checkbox"/> Other	
	<input type="checkbox"/> Lights Off <input type="checkbox"/> Continuous On <input type="checkbox"/> On/Off Lights <input type="checkbox"/> Other	
	<input type="checkbox"/> Lights Off <input type="checkbox"/> Continuous On <input type="checkbox"/> On/Off Lights <input type="checkbox"/> Other	
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<b>FirstEnergy Use Only</b>	
DATE	SAP NUMBER